



ARIZONA LOCAL GOVERNMENT EMPLOYEE BENEFIT TRUST

Minutes of Telephonic Board of Trustees Special Meeting

FINAL

Thursday, November 7, 2024

3:00 p.m.

The following Trustees were present in person:

Ryan Patterson	Apache County
Derek Rapier	Greenlee County
James Menlove	Gila County

The following Trustees were present virtually:

Dustin Welker	Graham County
Megan Spielman	La Paz County

The following Alternate Trustees were present in person:

Rick Husk	Gila County
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The following Alternate Trustees were present virtually:

Stephanie McCarthy	Apache County
Cindy Norris-Blake	Graham County
Austin Adams	Greenlee County
Mauricio Chavez	Santa Cruz County

The following Vendors were present in person

Ben Anderson	Gallagher
John Hatz	Gallagher
Stephanie Moore	Gallagher
Amanda Weaver	Gallagher
Kristina Zwickl	Gallagher
Mike Hensley	Jones, Skelton, & Hochuli, P.L.C.

1. Call to Order

The meeting was called to order at 3:10 p.m. by Ryan Patterson, Chairperson

2. Roll Call

Amanda Weaver took roll call and noted a quorum was met.

3. Discussion, Consideration of and Possible Action Regarding Approval of the October 07, 2024 AZLGEBT Special Trust Meeting Minutes and October 07, 2024 Executive Session Minutes

Ryan Patterson requested a motion for approval of the October 07, 2024 AZLGEBT Special Trust Meeting Minutes and October 07, 2024 Executive Session Minutes

James Menlove made a motion to approve and Derek Rapier seconded.

Motion Passed 6-0.

4. Discussion, Consideration of and Possible Action Regarding PlanSource Update

John Hatz discussed with Trustees that Gallagher had been working closely with PlanSource to ensure the file feeds were going over correctly to the appropriate vendors. John also discussed that Gallagher is in the process of getting a quote to audit the PlanSource system and would bring back to Trustees once received.

Stephanie Moore informed Trustees that Gallagher had weekly calls with PlanSource and outlined any coding and mapping issues that had occurred, noting those that were corrected and those that are outstanding and being worked on. Stephanie also let Trustees know that the Medical, Dental, Vision and Fusion cards had been requested and would be reissued in the next couple of weeks to Gila, Greenlee, Santa Cruz and CSA.

5. Discussion, Consideration of and Possible Action Regarding Gallagher Service Plan

John Hatz stated that Gallagher understands that more support and resources are needed. John and Ben Anderson acknowledged that John was stretched too thin due to client workload. John noted that Stephanie Moore, Account Executive Senior, has been added to AZLGEBT as of October 29, 2024. Stephanie discussed with Trustees that her and Amanda Weaver would work as a team. Stephanie and Amanda would be auditing the Aetna Voluntary Benefits invoices and the Voluntary Term Life for accuracy. Stephanie noted she would continue to send weekly updates on any projects being worked on and any issues that arise until the weekly updates are no longer needed. Trustees asked for a memo outlining what went wrong and what resources are in place moving forward to ensure the same issues do not continue or occur again.

6. Administrative Update

Stephanie Moore proposed that potential 2025-2026 benefit changes and enhancements be discussed at the December Meeting for Trustee consideration. Trustees were in agreement.

7. Next Meeting Date – AZLGEBT Annual Conference Meeting – Wednesday, December 10, 2024 at 1:30 p.m.

Next Meeting of the Trust will be a Quarterly Trust Meeting on December 10, 2024 at 1:30 p.m.

8. Call to the Public

There was no response to the Call to the Public

9. Adjournment

Ryan Patterson made a motion to adjourn at 4:12 p.m.

Respectfully submitted,

Gallagher;
Amanda Weaver
Senior Account Manager